

Sl. No.	Company Name	Tender Requirement	Bidder's Queries	Clarification to Bidders
1	Uniline	You have mentioned preferred make as Eaton / Hitachi / Microtek / Luminous / E&C Acenta / APC by Schneider Electric / Delta Electronics / Consul Neowatt / Vertive / Prostar (Refer Annexure – I).	In this connection, we wish to submit that we M/s. Uniline Energy Systems Pvt. Ltd. are manufacturer of UNILINE make UPS systems since last more than 30 years (company profile enclosed) and request you to kindly allow us to submit our offer.	The Brand/make "Uniline" has been included in the list of preferred Brands.
2		You have desired 96V DC for 3 KVA & 192V DC for 5 KVA (Refer Clause 21 of Annexure – I).	We request you to kindly allow the OEM / Bidder to select economical DC voltage suitable for Lithium-Ion based design with same VAH as mentioned in tender document.	The clause 21 ('DC Requirement') at Page Number 17 under Technical Specification amended from existing 96 V DC to 72/96 V DC in the case of 3 KVA UPS
3		You have desired 4800VAH for 3 KVA & 9600VAH for 5 KVA (Refer Class 35 of Annexure – I).	Kindly allow the bidder / OEM to supply lower VAH i.e. 3000VAH for 3 KVA & 5000VAH for 5 KVA. With these VAH, you will get same backup i.e. 1 hour with reduced cost.	The Bidder has been advised to prepare the Bid as per the tender document.
1	Digitech Systems	UPS operating temperature: -20°C to 40°C	We request clarification whether the operating temperature requirement may be standardized to 0°C to 40°C instead of - 20°C to 40°C, while ensuring smooth and reliable functioning of the UPS.	The Bidder has been advised to prepare the Bid as per the tender document.
2		Isolation transformer to be provided as inbuilt in the UPS	As verbally discussed during the Pre-Bid Conference held at your premises, kindly clarify whether an external isolation transformer may be proposed in addition to the UPS instead of an inbuilt isolation transformer.	The Bidder has been advised to proceed as per the tender document with the choice of installation of isolation transformer inside the UPS cabinet Or Out side the UPS cabinet.
3		DC battery requirement: 96 V	Kindly clarify whether a 72 V DC battery configuration may be considered instead of the specified 96 V DC battery, provided that the UPS shall deliver the required wattage/output and meet all other tender requirements.	The clause 21 ('DC Requirement') at Page Number 17 under Technical Specification amended from existing 96 V DC to 72/96 V DC in the case of 3 KVA UPS
1	E L E C T R O N I C S A N N	Details of Inverter capacities under Buyback 850 Va to 2000 Va : Total qty: 68	Inverter capacities are varying from 850 Va to 2000 va. Each of these will have a different BB value. However Financial bid, has only 1 column to fill the buyback value of the inverter- please clarify.	The bidder has been advised to proceed as per the tender document .
2		Inverter batteries : 150ah Capacity : total qty: 136 numbers	What is the brand of the inverter Batteries: please clarify.	Tentative list of Brands has been mentioned in the Corrigendum published on the Bank's Website (Annexure-1)
3		Site of Installation: The site of installation shall cover all the existing/new branches/ offices of Jammu and Kashmir Grameen Bank within the UT of J&K and UT of Ladakh.	Please share the split of Quantities of 70 numbers of 3 kva and 2 numbers of 5 kva in the UT of J& K and Ladakh. The prices of freight and service are much higher in Ladakh and the same can be rationalized in the quantities if the split is available.	Tentative list of Branches/Sites mentioned in the corrigendum published on Bank's Website (Annexure-1)
4		Performance Guarantee	PBG of 5% is held for a total of 74 months including contract + warranty + 2 months. Why is contract period not considered under warranty period. Pls clarify.	The Bidder has been advised to proceed as per the tender document as there is also an option of Retention Money available in the tender document.
5		L-1 Bidder has to supply, install, test and commission the UPS of 3KVA/5KVA with lithium ion batteries and built in isolation at Branches / Offices of the bank within 10 days from the date of the issuance of Supply/purchase order.	Assuming that as L1 bidder, we are ready with the full qty of 70 x 3 kva and 2 x 5 kva, delivery up to J&K and specifically to Ladakh is not possible to be completed in 10 days from OEM's operating in southern India. This delivery time period needs to be extended to 30 days and fair to all participating bidders across the country. Please clarify.	L-1 Bidder has to supply,install, test and commission the UPS of 3KVA/5KVA with lithium ion batteries and built in isolation at Branches / Offices of the bank within 30 days from the date of the issuance of Supply/purchase order also published in the corrigendum
6		L-1 Bidder has to supply, install, test and commission the UPS of 3KVA/5KVA with lithium ion batteries and built in isolation at Branches / Offices of the bank within 10 days from the date of the issuance of Supply/purchase order.	What is the scope under “ TEST” mentioned in the supply. How much is the cost that we should assume for the same? OR can testing be done at our premises before dispatch ? Please clarify	As discussed in the meeting, post supply of UPS, vendor has to install and test the UPS in accordance with load of the Branch

7	C O N T R O L P O W E R S Y S T E M S	Penalty on account of non compliance of Supply Order by L-1 Bidder within the stipulated time: If L-1 Bidder/contractor fails to supply and install the UPS at the respective Branch/Office within stipulated time of 10 days from the date of issue of Supply Order due to any reason, penalty @ ₹500/- per day shall be imposed subject to a maximum of ₹5,000/-. Also the Performance Bank Guarantee (PBG)/Retention Money held by bank shall be forfeited in favour of Bank and Bank shall cancel the contract of the said Bidder. Further, the said Bidder shall be blacklisted.	As all 3KVA UPS are to be installed in your merged bank and these branches lack necessities of installing an On line UPS and in that event if site is not ready for installation, what is the bank's payment terms to bidder? Please clarify.	Payment shall be released only after the proper Supply, Installation, Testing and Commissioning of the UPS at respective Branches/Offices
8		Penalty on account of non-rectification of any fault arised during the Warranty period: If L-1 Bidder fails to rectify any fault occurred in the system during the warranty period within 48 Hours w.e.f the date of intimation of such defect to the Bidder (complaints shall be lodged on the e-mail address provided by the Bidder), due to any reason, penalty @ ₹500/- per day shall be imposed subject to a maximum of ₹5,000/- In case of default, Bank may employ and pay other agencies to amend and make good such defects and all expenses / damages / losses shall be recovered by Bank or may be deducted from any money due to the contractor including PBG/Retention money besides imposing penalty as mentioned above. If the said incident is repeated two or more-times, Bank may cancel the contract and forfeit the PBG/Retention Money of the L-1 Bidder. Further, the said Bidder shall be black-listed. The same shall be intimated to Indian Banks' Association.	Travel time, road and climate conditions, Power conditions should be taken in account and In the event of Bank overloading the equipment or unauthorized operation of the UPS; leading to failure of UPS or batteries; what is the Bank's stance on covering the losses caused to bidder- please clarify.	The Bidder is advised to proceed as per the tender document. In case the delay is on behalf of the Bank, the penalty will not be imposed on the Bidder.
9		Net Cost (Rs) D=A-(B+C)	Buyback is always deducted on GST inclusive price.Hence please change the net cost to D = A + GST - (B+C).This is the correct calculation for tax too. Please clarify.	The Bidder has been advised to proceed as per the tender document.
10		Technical Bid opening date	We request you to please extend the bid submission date by 7 days as our bid will be prepared at our Bangalore office and then reaching Jammu by that time might be difficult.	The last date for Bid submission has been extended upto 10.09.2026(Thursday) till 5:00 PM the last date for Bid submission
1	N u m e r i c - L e g r a n d	Requested to include the Legrand's- Numeric make UPS Susters in the list of approved OEM/Make list of current and future requirments of Bank and its interlinked divisions		The Brand "Numeric-Legrand" has been included in preffered list of make/Brands.
2		THDi <1% at Linear load), <5% at Full load	< 10 % at full load	The bidder has ben advised to proceed as per the tender document.
3		DC Requirement (96V in case of 3KVA and 192V in case of 5KVA)	72VDC Offered for 3 kVA UPS	The clause 21 ('DC Requirement') at Page Number 17 under Technical Specification amended from existing 96 V DC to 72/96 V DC in the case of 3 KVA UPS
4		Noise <50 dB at 1 meter (with fan speed control)	< 55 dB	The bidder has ben advised to proceed as per the tender document.
5		Operating temperature (-20 to 40 degree Celsius)	0 to 40 Deg C.	The bidder has ben advised to proceed as per the tender document.
6		UPS Back UP (In-case of 03KVA = 4800 VAH or Min 1 Hours)	3 kVA UPS: 3860 Whr offered	The bidder has ben advised to proceed as per the tender document.
7		UPS Back UP (In-case of 05KVA = 9600 VAH or Min 1 Hours)	5 kVA UPS: 5760 Whr offered	The bidder has ben advised to proceed as per the tender document.